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1. Scope

This policy applies to all Netnorth operated offices and Datacentres.

When relevant we engage with customers and suppliers doing business with Netnorth, or third parties acting on our behalf, to encourage them to support this policy.

2. Aims

Our purpose is to:

- Maintain and improve the minimal impact of our operations, supply chain and customer solutions, on the environment.
- Help our customers reduce their own environmental impact.

3. Guiding Principles

To ensure our environmental policy is relevant, progressive, and regularly updated, we follow these guiding principles:

- Our environmental policy supports our aim to be a progressive business. The Directorate of Netnorth Limited has ultimate responsibility for the company's environmental policy and performance.

- We recognise that our industry as a whole has significant impact on the environment, and although our role in this is minor, we believe that a responsible attitude by all parties is essential, and respond to this through our environmental management system (EMS).
- Our Energy consumption, together with its indirect associated carbon emissions by Utility providers, is Netnorth's most significant environmental impact. Carbon emissions from fossil fuel use are a key contributor to climate change, and environmental wellbeing.
- We have set an ambition to reduce our own carbon footprint when possible, and thereby help our customers reduce their indirect carbon footprint, on a continual basis.
- Action on climate change is in the best short and long term interests of our business because it will generally mitigate risks through measures taken, reduce costs through efficiencies achieved, and create growth from a low carbon attitude within products and services.
- We review this policy annually to ensure it remains relevant and effective.

4. Environmental Commitment

Our EMS provides a framework for the management and monitoring of environmental performance to our company executives. It also helps reduce our impact on the environment by committing us to resolving ad-hoc adverse issues as and when they may arise.

Our overarching commitments include:

- Continually improving our environmental management system.
- Minimizing environmental impact, pollution and waste.
- Fulfilling any regulatory compliance obligations.

5. Netnorth Operations

When the opportunities arise, during planned or reactive development, we acquire, develop and deploy energy efficient hosting platforms and network fabric, sourced from compliant sources.

We operate datacentres comprising:

- Passive low-level lighting and CCTV
- Humidity monitoring systems
- Intelligent hybrid fresh air ventilated 'free-cooling' combined with a low duty cycle air conditioning systems
- High efficiency online UPS systems
- Clean, renewable and domestically produced Biodiesel in our contingency generators.

Our datacentre efficiency fluctuates seasonally, typical achieving a PUE 1.2 - 1.3

Please note: By contracting or using any of our services you agree to be bound by all Netnorth terms and conditions collectively, which can be viewed in our [Terms of Service](#).